

## CONDITIONS OF HIRE OF PLAS DRYGARN COTTAGE 2016/17

**ARRIVAL & DEPARTURE.** Your arrival will be welcomed from 4pm on the arrival day, normally a Saturday unless otherwise arranged. Departure is required by 10am on the final day to allow time to prepare for the next guests.

**PAYMENT.** The deposit paid is non-refundable, once received you are liable for the full rental. The balance is required 6-8 weeks prior to the start of the booked week. When weeks are booked at short notice & are £450 or less in total I will have invoiced you for the full amount in the first place. Pet supplements also required with the balance..See below.

**CANCELLATION.** In the event of cancellation please inform us by phone or email asap & follow with a confirmatory letter. We will try to re-let the week if possible & return some monies paid minus a handling charge & deposit. If we're unable to re-let the cottage then we shall be entitled to monies already paid & any owing. Cancellation insurance may be an option to cover any unforeseen circumstances you may encounter.

**NUMBER IN PARTY.** The total number in the party must not exceed the capacity of the cottage as specified on the website/advert which is 5/6 beds +cot. Beds/cots/z-beds will be made up according to numbers agreed by ourselves at the time of booking. **We do not permit extra visitors to arrive & sleep on sofa, floors or in tents.** This is for insurance reasons & your enjoyment of the cottage.

**LIABILITY.** The owner makes every reasonable effort to reduce the safety hazards inside & outside of the property. However, it is the hirer's responsibility to note any possible hazards on arrival as the usage of the cottage, shed & its own fenced garden is entirely at the hirer's own risk. Your vehicles & their contents are left at your own risk, although it is generally very safe here. Please do not wander from the public footpaths as the surrounding land is not all owned by us.

**CLEANING & DAMAGES.** Guests are fully responsible for the cottage & liable for any damage to the property or its contents, **all reservations are accepted on condition that the premises are left clean & tidy & that breakages or damage will be paid for by the hirer.** The hirer is also responsible for any additional cleaning costs incurred. Please report any loss, breakage or damage so that it can be corrected prior to the next guest's arrival.

**LINEN & TOWELS.** Sufficient bed linen, towels, bath mats, tea towels & oven gloves will be provided free of charge & amount depending on occupancy & length of stay. Any stained, discoloured or damaged items will need to be replaced & therefore paid for by the hirer. **Please advise us if this should occur as immediate action may prevent bad staining.** The linen is sent to a laundry so please don't wash it unless you really need to! If you'd like to strip the beds the beds before leaving this is always welcomed. The towels provided are purely for use in the cottage & not for taking to the beach.

**HEATING, HOT WATER & ELECTRICITY.** There is a **£30 charge for winter heating from 1<sup>st</sup> October to 30<sup>th</sup> April** .There is no charge for Electricity but please be economical with use of the tumble dryer as there is an outdoor washing line & indoor racks. The control panel for the central heating on/off times are pre set.

**PETS.** 2 well behaved dogs are permitted at the cottage at a charge of **£20 per dog per week, payable in the balance.** You will need to bring **your own dog towels, cage, basket or blanket as under no circumstances will the pets be allowed on beds or soft furnishings or in carpeted areas. They must stay downstairs & out of the ground floor bedroom please.** Please remember that people without dogs also wish to rent this cottage! Dogs must be kept on leads when **outside** of the property/garden. The garden area is securely fenced but adjoins a sheep & horse paddock. Please clear up any fouling immediately, bins provided in the wooded shed for this. **It is not permitted to leave dogs unattended in the cottage at anytime during the day or evening.** We have peacocks, pheasants & rabbits which roam around the cottage area so please be aware of this & decide if your pet will cope with it!

**SMOKING.** Smoking inside or even partly inside the cottage is strictly forbidden. The hirer is welcome to smoke outside of the cottage using the covered bench outside the kitchen doorway for example & making use of the sand bucket provided for cigarette stubs. Thank you in co-operation in this matter.

**COMPLAINTS.** We will make every reasonable effort to ensure that you have an enjoyable holiday. If, however you have cause for complaint, please notify us immediately so we may discuss & resolve the problem as soon as possible.

**THANK-YOU & ENJOY YOUR STAY!**